

To: [insert Reseller name]

Re: New customers for DID Phone Numbers

VoIP 911 Services

Date: With effect from November 28, 2005

On June 3, 2005 the US Federal Communications Commission (FCC) issued a "VoIP 911 Order" adopting rules that require interconnected VoIP providers in the US to provide new and existing subscribers with 911 service in the US no later than November 28, 2005. For MediaRing, the FCC Order affects MediaRing services involving customer purchases of a DID phone number.

The FCC permits service providers who have not achieved full 911 compliance to continue providing interconnected VoIP services to existing customers, but expects such providers to discontinue marketing such services to and/or accepting new customers. MediaRing's underlying network service providers have not achieved full 911 compliance.

Accordingly, with effect from November 28, 2005, you must not issue DID phone numbers to customers in the US or who expect to use the service in the US. Once full 911 compliance is achieved, MediaRing will inform you and authorize you to resume issuance of DID phone numbers to new customers who reside in the US or expect to use the VoIP service from within the US.

Kindly acknowledge receipt of this notice in the space indicated and return to Mediaring by fax to the attention of Ms Julie Yip, Legal Officer at MediaRing Ltd's Singapore fax number: 65 6441 7300.

If you have any questions, please let me know at once.

By:

Name: Yvon/le Kwek

Title Chief Financial Controller

To: Mediaring Ltd

From: [insert reseller name and address]

I acknowledge receipt of this letter and will suspend marketing to or accepting new subscribers of DID phone numbers to persons who reside in the US or expect to use the VoIP service from within the US.

By:

Name and title



November 28, 2005

Federal Communications Commission Re:

WC Docket No. 05-196

COMPLIANCE LETTER

Dear Sir/ Madam:

MediaRing Ltd is a corporation organized in the Republic of Singapore and provides from Singapore interconnected VoIP services. Users of the service purchase prepaid PIN accounts; the company does not provide an ongoing subscription service to customers.

MediaRing provides its interconnected VoIP service from outside the US and so may not be subject to the requirements of the Order released June 3, 2005. However, MediaRing supports and is in favor of the efforts of the FCC to make E911 service available to users of interconnected VoIP services.

Though the company does not market its interconnected VoIP service within the US, some persons happen to have purchased and to use the services within the US. Although the requirements of the Order may arguably not be applicable to such a services provider outside the US who is not targeting the US market, MediaRing nonetheless reports as follows:

- 1. MediaRing's 911 solution is not yet operational, but the company is working with various parties to make it so.
- With regards to the time for compliance, we will notify you as soon as we have affirmed the date.
- 3. The company has taken the following steps regarding current and future users of its interconnected VoIP services:
 - effective November 28, 2005, directed all resellers of the service to discontinue marketing and sales to new customers who may use the service in the US until E911 capability is in place in
 - b) directed all resellers of the service to i) inform existing customers that E911 service is not yet available; ii) request such customers to acknowledge receipt of the notice; iii) maintain a record of the notice transmittals and acknowledgments; iv) verify to us in writing that this has been accomplished.

Yours truly, MediaRing Ltd

Yvorthe Kwek Name:

Title: Chief Financial Controller

MediaRing Ltd

750A Chai Chee Road #05-01 Technopark @ Chai Chee

Singapore 469001 Tel: +65 6441 1213 Fax: +65 6441 3013

Direct inquiries by email to Harold-yow@mediaring.com



To: [insert MediaRing Direct Customer name]

Re: NOTICE TO SUBSCRIBERS OF US DID PHONE NUMBERS

Date: With effect from November 28, 2005

As required by the "VoIP 911 Order" of the United States Federal Communications Commission (FCC), this is to inform you that MediaRing currently does not offer E911 or 911 capability to subscribers of US DID phone numbers issued through MediaRing, but is working with its network services suppliers to implement and provide that capability.

Our records indicate that you are using the US DID phone number(s) from the United States: [list numbers]

When E 911 capability is operational, MediaRing will inform you of that and of any limitations of the E 911 services, and you will be asked to register your physical location (address of use of the service) with MediaRing. At that time, MediaRing will provide a means of updating your registered location so that E 911 service will be available if you change your location.

Kindly acknowledge receipt of this notice in the space indicated below and return it to MediaRing by fax to the attention of Ms Julie Yip at MediaRing Ltd's Singapore fax number: (65) 6441 7300 or email <u>Julie-yip@mediaring.com</u>.

If you have any questions, please contact MediaRing by sending an email to <u>Harold-yow@mediaring.com</u>

Thank you for your continued support.

By:

Name: Yvoride Kwek

Title: Chief Financial Controller

To: MediaRing Ltd

MediaRing Ltd

From: [insert MediaRing Direct Customer name and address<if any>]

I acknowledge receipt of this notice and understand that the US DID phone number(s) that I subscribed to is/are not currently supported with E911 capabilities.

[insert MediaRing Direct Customer name name]

By: ______
Name and title



NOTICE TO SUBSCRIBERS OF DID PHONE NUMBERS

As required by the "VoIP 911 Order" of the United States Federal Communications Commission (FCC), this is to inform you that MediaRing currently does not offer E911 or 911 capability to subscribers of DID phone numbers issued through MediaRing, but is working with its network services suppliers to implement and provide that capability.

When E 911 capability is operational, MediaRing will inform you of that and of any limitations of the E 911 services, and you will be asked to register your physical location (address of use of the service) with the reseller from whom you obtained your DID phone number. At that time, MediaRing will provide a means of updating your registered location so that E 911 service will be available if you change your location.

Kindly acknowledge in writing your receipt of this notice and provide the acknowledgment to your reseller.

If you have any questions, please contact MediaRing by sending an email to <u>Harold-yow@mediaring.com</u>

Thank you for your continued support.

MediaRing Ltd

By:

Name: Yvorhe Kwek
Title: Chief Financial Controller



To: [insert Reseller name]
Re: Existing Customers for

Existing Customers for DID Phone Numbers Used in the US

VolP 911 Services

Date: With effect from November 28, 2005

On June 3, 2005 the US Federal Communications Commission (FCC) issued a "VoIP 911 Order" adopting rules that require providers of interconnected VoIP services in the US to provide new and existing subscribers with 911 service no later than November 28, 2005. For MediaRing, the FCC Order affects MediaRing services involving customer purchases of a DID phone number that is used within the US.

MediaRing's underlying network service providers have not achieved full 911 compliance. The FCC permits VoIP service providers who have not achieved full 911 compliance to continue providing interconnected VoIP services to existing customers, but in any event service providers must take steps to inform their users of the capabilities and limitations of the 911 service.

Our records indicate that holders of the following DID numbers issued through you are using the DID phone numbers from the United States:

[list numbers]

In compliance with the FCC's "VoIP 911 Order", we here by request that you 1) promptly transmit the attached notice to subscribers of the above listed numbers informing them of the current 911 limitations of Mediaring services; 2) ask the subscribers to acknowledge to you by fax, email, or by oral acknowledgment that they have received the notice; 3) keep a record of your transmittals and of the acknowledgments from end users; 4) verify to MediaRing when you have transmitted all notices; and 5) promptly advise MediaRing when you have received 50% of the acknowledgments and weekly thereafter until you have received all acknowledgements.

Kindly acknowledge receipt of this notice in the space indicated below and return it to MediaRing by fax to the attention of Ms Julie Yip at MediaRing Ltd's Singapore fax number: (65) 6441 7300.

If you have any questions, please let me know at once.

By:
Name: Yvonne Kwek
Title Chief Financial Centroller

To: MediaRing Ltd

From: [insert reseller name and address]

I acknowledge receipt of this notice and will promptly take the five steps outlined above with respect to persons who have been issued the DID phone numbers.

I have already transmitted notice to all subscribers of the above DID phone numbers.

[insert reseller name]

By:

Name and title